

# **SESSION: Integrating Innovative Clinical Programs Into Community Pharmacy: A Novel Approach to Improve Patient Care**

## **Date and Time:**

Wednesday, September 23, 2020

8:00 p.m. to 9:00 p.m.

## **Presentation Details:**

The presentation is intended to assist pharmacists with integrating a suite of sustainable enhanced clinical programs into a busy community pharmacy practice. The program will review novel services including pharmacogenomics, point-of-care testing, and immunization and the current evidence that supports the value of implementation. Strategies to overcome common barriers and workflow issues will also be discussed.

## **Objectives:**

- Review the novel, enhanced clinical programs available for implementation into practice by community pharmacists.
- Discuss strategies to overcome barriers when attempting to integrate clinical services into a busy community pharmacy practice.
- Showcase recent evidence that highlights the benefits of pharmacist-directed enhanced services in the management of different disease states.
- Review workflow strategies and methods of engaging staff to ensure sustainability.

## **Presented by:**

John Papastergiou, BSc(Pharm)

## **About the presenter:**

John Papastergiou graduated from the Leslie Dan Faculty of Pharmacy, University of Toronto in 2002. After graduation he was employed as a staff pharmacist at Sunnybrook Health Sciences Center. In 2005, John joined

Shoppers Drug Mart and acquired his first store at Pape and Danforth. He now owns and operates four locations in downtown Toronto. In 2014, John received an appointment as an adjunct assistant professor at the School of Pharmacy, University of Waterloo. In 2016, he was cross appointed at the Leslie Dan Faculty of Pharmacy, University of Toronto.

In addition to managing a large business, John employs his unique background in clinical research to explore an expanded role for the community pharmacist. John strongly believes that the accessibility of the community pharmacist places them in a unique position to actively screen and monitor patients for various chronic diseases. Most recently, he implemented one of the first frontline community pharmacist-directed pharmacogenomics clinics in Canada. His work in this area won first prize at the 76th FIP World Congress of Pharmacy and Pharmaceutical Sciences in Buenos Aires, Argentina.

John can be heard regularly on the Libby Fights Back Show on AM740 Zoomer Radio and on his top-rated podcast The Pharmacists Are In.

In 2012, John was named the Shoppers Drug Mart Associate of the Year. In 2014, he received the OPA Mentorship Award and was named CPhA Canadian Pharmacist of the Year. In 2016, he was the recipient of the OPA Voice of the Profession Award and was awarded the Pharmacy Practice Commitment to Care Award for Overall Patient Care. In 2019, John was named by the International Forum on Advancement in Healthcare as one of the top 100 healthcare leaders globally. He was also presented with the OPA Award for Excellence in Research and Academia. In 2020 he was the recipient of the inaugural Leslie Dan Faculty of Pharmacy, University of Toronto Alumni Leadership Award.